



End-Stage Renal Disease  
Network of New England

# Volunteer to be a PAC Representative in your facility!



## PAC Representatives...

- ✓ Inform patients about the services offered by the ESRD Network;
- ✓ Empower patients to take an active role in their healthcare;
- ✓ Help patients understand information provided by the ESRD Network; and
- ✓ Serve as a positive link between patients and facility staff.

**Ask the social  
worker at  
your facility  
how you can  
become a PAC  
Representative.**

Developed by IPRO ESRD Network of New England while under contract with Centers for Medicare & Medicaid Services. Contract HHSM-500-2016-00019C

## Patient Advisory Committee (PAC)

Be a Part of a Committee that Empowers Patients to Live Their Best Lives

To file a grievance, please contact:

**IPRO End-Stage Renal Disease Network of New England**

1952 Whitney Avenue, 2nd Floor, Hamden, CT 06517

Main: (203) 387-9332 • Patient Toll-Free: (866) 286-3773

Fax: (203) 389-9902 • E-mail: [info@nw1.esrd.net](mailto:info@nw1.esrd.net) • [www.esrd.ipro.org](http://www.esrd.ipro.org)

