

# PATIENT SAFETY TIPS FOR DIALYSIS TRANSPORTATION

# **COVID-19** DURING THE CORONAVIRUS-19 OUTBREAK

### IDEAS TO HELP KEEP YOU SAFE WHILE TRAVELING TO/FROM DIALYSIS

- Instead of using public/community transportation, consider asking a family member, friend, or neighbor who may be off from work and available to drive you.
- Call your facility to ask about transportation companies, alternative services, and resources available in your area.
- When using community transportation services, request a single-ride reservation, if possible.
- If you are in a shared ride, request to be seated three to six feet away from other passengers; and do not board the vehicle before necessary to lessen interaction and exposure to others.

## TRAVEL SAFETY DURING CORONAVIRUS-19 OUTBREAK

- Bring disinfectant wipes to clean all high touch areas.
- i.e. door knobs, seatbelts, and handles in vehicles.
- While transferring to and from your ride, use hand sanitizer frequently.
- As soon as you enter your facility, go to the closest available sink and wash your hands with soap and water for at least 20 seconds. (i.e. sing the Happy Birthday song twice.)
- Bring your own pen to sign-in; don't use a shared community pen in the transportation vehicle or at your facility.
- After using transportation services, and as soon as you enter your home, wash your hands for 20 seconds with soap and water.
- DO NOT touch your face unless your hands have just been washed.



#### To file a grievance, please contact us: IPRO End-Stage Renal Disease Network of the Ohio River Valley 3201 Enterprise Parkway, Suite 210, Beachwood, OH 44122 Patient Toll-Free: (844) 819-3010 • Main: (216) 593-0001 • Fax: (216) 593-0101 E-mail: esrdnetwork9@ipro.us • Web: network9.esrd.ipro.org

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