

ESRD Network of New York Quality Awards 2016



QUALITY AWARDS

Each year the IPRO ESRD Network of New York recognizes outstanding performance by healthcare providers and patient representatives across New York State.

We salute the 2016 Honorees.



2016 Kathe LeBeau Patient Advocate Award



Kathe LeBeau
1958–2014

Recognizes a single patient's accomplishments in patient advocacy, both within and outside of the dialysis clinic.

2016 Kathe LeBeau Patient Advocate Award

PETER SAVAGE

- PAC Chair Suffolk County
- NY State Patient Subject Matter Expert
- National Patient Subject Matter Expert
- Patient Speaker/Presenter
- Advocate



Dialysis at HOME: On My Terms

By Peter C. Savage, PAC Chair Suffolk County

The Loss

One of the first things that I became aware of when I started dialysis was the losses. I lost six hours every other day. I lost the ability to schedule activities at my discretion. I lost control over what I ate and how much I could drink as my diet dos and don'ts were explained to me. I lost my sense of freedom by having to be tethered to a machine at a dialysis center for life sustaining treatments. I lost some of my dignity and self esteem while enduring first the neck catheter and then the access disfigurement of my arms. I lost my sense of self-determination--as every thing was taken out of my control.

These losses were magnified by the Hemodialysis waiting game. Wait for your chair to become available, wait for a nurse to put you on, wait for a nurse to take you off, wait to clot after treatment and wait for your ride home.



Peter Savage has been living with ESRD since 1996 and has been has been the PAC Chairman for Suffolk County since 2005.

After two years of traditional in-center dialysis then in-center self-care, Peter was transplanted with a deceased donor kidney. Unfortunately he rejected that kidney after four years. He has had two additional transplants which also failed.

Peter presents at patient meetings on Home Dialysis and is a member of the ESRD National Coordinating Center's Patient and Family Engagement Learning and Action Network.

The Silver Lining

I was angry and depressed at the losses I've listed above, but there was a silver lining to my situation.

I had the good fortune of having to dialyze at the Good Samaritan Dialysis Center (ESDO) in Bay Shore, Long Island. My center is staffed by skilled, knowledgeable and caring nurses that believe in empowering patients through support and education. I quickly learned to self cannulate which greatly reduced the incidents of infiltration. I was educated in how to optimize my blood chemistries by being diet conscious and medication compliant. (Remembering to take binders with meals & snacks helped to control my phosphorus).

This education helped me understand and participate more in the treatment of my renal failure but did little to compensate for all of my losses. I still had to go to the center every other day and play the waiting game.

An Attractive Alternative

Making thrice weekly visits to the center for treatment was a burden because I am the primary care giver to my wife who suffers with Chronic Progressive Multiple Sclerosis and is wheel chair bound.

Knowing my situation and genuinely caring for my wellbeing, my head nurse suggested I could be

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PAC Engagement

**Congratulations to these facilities
for their commitment to patient engagement and
their ongoing collaboration with the Network in
promoting patient-centered care.**

Quality Award for PAC Engagement

Harlem Hospital, New York, NY

19% of patient population are PAC Representatives



Recognition for PAC Engagement

Patient census under 200

Avantus Upper East Side Dialysis 17%

Hudson Valley Dialysis Center 11%

Renal Care of Buffalo 11%

Port Washington Dialysis Center 11%

The Dialysis Center at Bethpage 10.5%

Recognition for PAC Engagement

Patient census over 200

St. Barnabas Hospital Dialysis 7%

New York Renal Associates 7%

Central Brooklyn Dialysis Center 6%

Quality Award for Highest ICH CAHPS Score in New York State

**The highest ICH CAHPS score in New York State
during the spring 2015 administration period.**

**Orchard Park Dialysis Center,
Orchard Park, NY**

**Patients answered favorably
on the ICH CAHPS assessment
at a rate of over 96%.**

Quality Award for Improvement in LongTerm Catheter (LTC) Rates

**The following Quality Award Winners have
attained the greatest improvement
in reducing LTC rates
in New York State during 2015
(September 2014- September 2015).**

Quality Award for Improvement in Long Term Catheter (LTC) Rates

Orange Dialysis Center, Middletown, NY 13.86%
Patient census 25-99

Brooklyn Dialysis Center LLC, Brooklyn, NY 8.17%
Patient census over 100

Quality Award for Excellence in Data Submission

This year's award is based on facilities'

- timely submission of all clinical data to CROWNWeb;
- complete vascular access data submission for all 12 months of 2015;
- timely and complete National Healthcare Safety Network (NHSN) data submission;
- Quality Incentive Program reporting for payment year 2016; and
- data submissions for ESRD program administration, including forms and other CMS requirements.

Quality Award for Excellence in Data Submission

Highest data submission rates for 2015

**Rochester General Hospital Dialysis Center,
Rochester, NY**

Now we are working on 2017!

YOUR FACILITY NAME HERE

PAC Engagement!

Improve Communication!

Reduce Infection!

Improve Long Term Catheter Rates!

Overcome Data Barriers!

Hope to see your name in print in 2017!



IPRO ESRD Network of New York



**Improving Healthcare
for the Common Good**

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