

IPRO ESRD Network Program Long Term Catheter Reduction 2016 Quality Improvement Activity

February 9, 2016

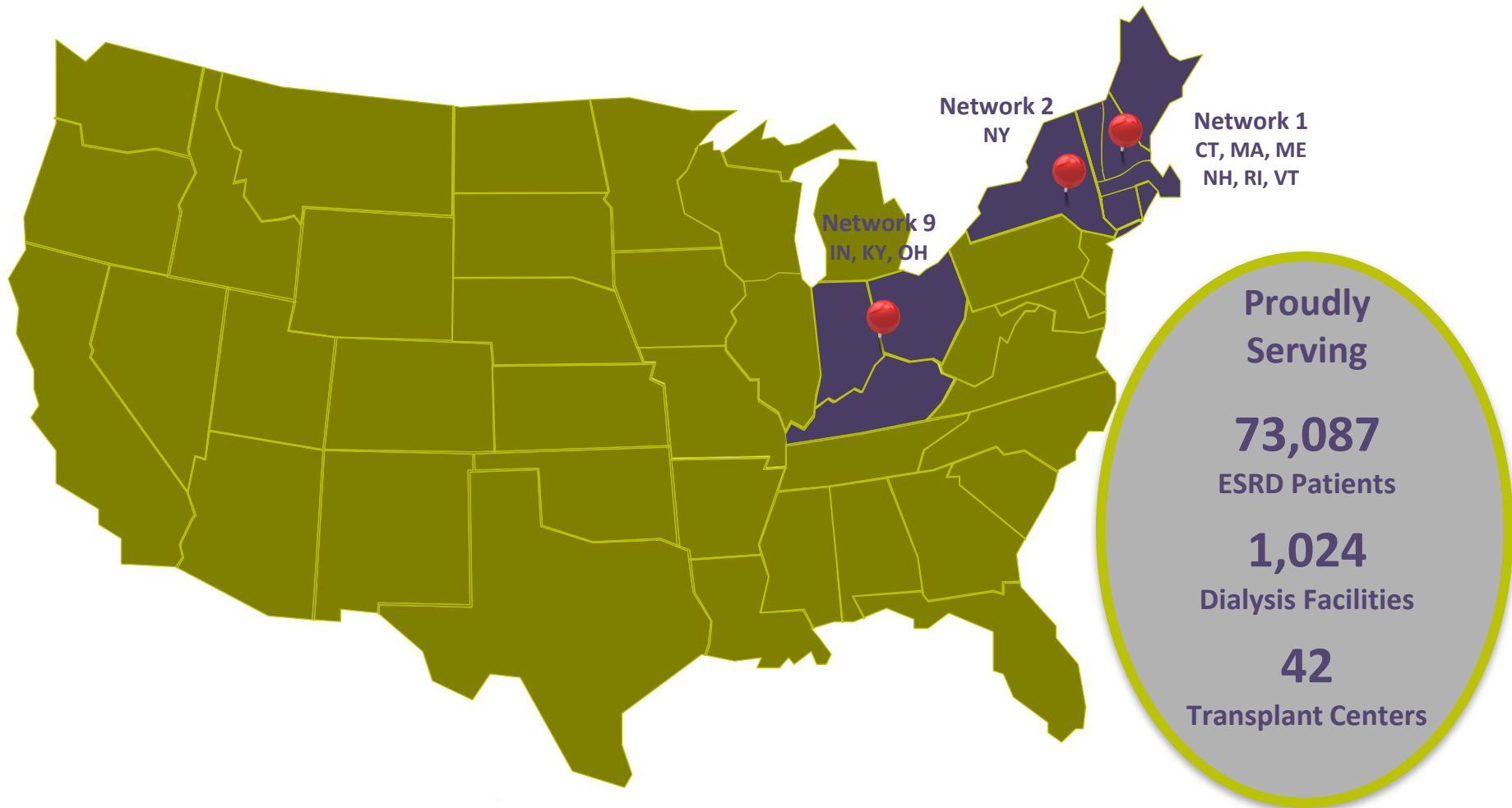


Improving Healthcare for the Common Good

Agenda

- Meet the Team
- National and Network Vascular Access Rates
- Goals for 2016
 - QIA Project reporting
- Overcoming Common Barriers
- Reviewing Network Tools
- What are your Vascular Access needs?
- Planning for the year

IPRO ESRD Network Service Areas



Meet the Team: Quality Improvement

- Network 1 (ME,NH,VT,MA,RI,CT)
 - Kristin Brickel, RN, MSN, MHA, CNN Quality Improvement Director
 - Heather Camilleri, CCHT, Quality Improvement Coordinator
- Network 2 (NY)
 - Carol Lyden, RN, MSN, CNN Quality Improvement Director
 - John Cocchieri, Data Coordinator
- Network 9 (IN, KY, OH)
 - Debbie DeWalt, MSN, BSN, RN Quality Improvement Director

IPRO ESRD Network Service Areas by Network

Network	Prevalent ESRD Patients	Dialysis Facilities	Transplant Centers
Network 1	13,492	186	15
Network 2	27,955	268	13
Network 9	31,640	570	14
Totals	73,087	1,024	42

Data Source: CROWNWeb

Aim 1: Better Care for the ESRD Individual

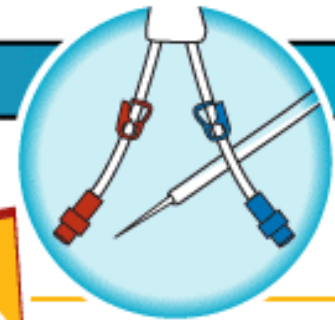
Domain	Sub-domain
Vascular Access Management	<ul style="list-style-type: none">• Reduce catheter rates for prevalent patients• Support facility vascular access reporting• Spread best practices• Provide technical support in the area of vascular access

REDUCE CATHETER USE

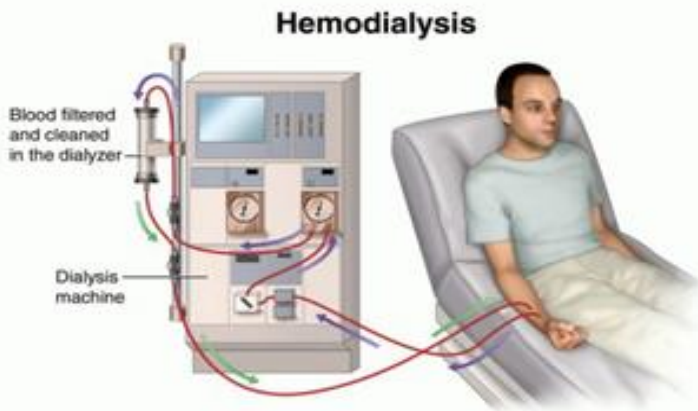
ELIMINATE INFECTIONS ★★ SAVE LIVES ★★

Visit our website for tools and resources to reduce catheter use and eliminate catheter-related infections.

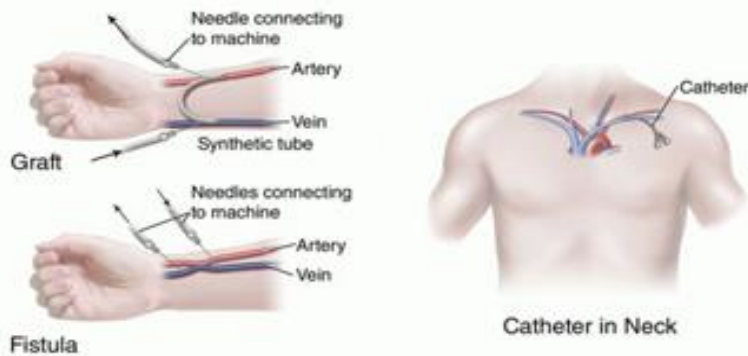
<http://esrd.ipro.org/vascular-access>



Vascular Access 2016



Types of Access for Dialysis



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- Baseline: September 2015
- Goals:
 - LTC decrease in sub-set by 2%

	LTC Baseline	LTC Goal
NW 1	14.4%	12.4%
NW 2	16.29%	14.29%
NW9	16.14%	14.14%

- Re-measure: September 2016 (data available December 2016)

All Networks QIA: Long Term Catheter Reduction

- **Criteria:** Targeted facilities determined by those >10% LTC in September of 2015
- **Project Period:** Baseline September 2015; Improvement by last day of 3rd quarter of contract year (September 2016)
- **Selection and Requirements:**
 - September 2015 data to determine targeted facilities (available 12/10/15)
- **Goals and Measures:**
 - **Primary Goal/Measure:** Decrease LTC rate by 2% in targeted facilities
 - Summary description of activities reported on CMS monthly report

QIA Reporting



End-Stage Renal Disease Network of New York
1975 Marcus Avenue
Lake Success, NY 11042-1072
(516) 209-5578
<http://ending-esrd.org>



TO: Medical Director/ Nurse Manager / Administrator
FROM: Carol Lyden, RH, MSN, CNH- Quality Improvement Director
John Cochieri- Data Quality Improvement Coordinator
DATE: January 11, 2016
SUBJECT: 2016 Vascular Access Goals – Mandatory Inclusion in Quality Improvement Activity

As the ESRD Network of New York support your facility's goals in pro

Increasing the number of patient catheter (LTC) use for dialysis acc identified as having a LTC when h whether the catheter has been re

We want to help you to continue these efforts:

- ✓ Result in improved patient
- ✓ Minimize loss of revenue
- ✓ Help ensure that your fac
- ✓ Improve your facility's rat

To this end, CMS has set two goa
1. Each hemodialysis facility
2. Each hemodialysis facility

Data on AVF and LTC rates for yo 2015 are available in the attache goals are to be achieved by the e in CROWNWeb. If you believe th for accuracy prior to CROWNWeb below.

Your facility's LTC rate is above 1 participate in the Network's Vas through October. The requirem Guide. The Network will support

CC: Regional Administrators, Reg



End-Stage Renal Disease Network of New York

VASCULAR ACCESS PROJECT GUIDE

When reviewing your September data, consider the following:

- ✓ How do your AVF and LTC rates compare to the CMS AVF goal of 68% and LTC goal of less than 10%?
- ✓ Will your facility get maximum reimbursement in 2016 based on your performance for 2016 on the QIP?
- ✓ How does your AVF and LTC rate compare to your goal?
- ✓ What are the AVF/LTC goals for your facility?
- ✓ What access types may need to be corrected?



End-Stage Renal Disease Network of New York

VASCULAR ACCESS - PROJECT AGREEMENT

SEPTEMBER 2015 – OCTOBER 2016

The undersigned hereby agrees to participate and cooperate with the goals and activities, including quality improvement projects, as set forth by IPRO ESRD Network of New York (42 CFR Part 494.130.V772 (j) of Centers for Medicare & Medicaid Services (CMS) regulations).

Facility Name (DBA): _____ Medicare Provider # (CCN): _____

Project Lead Name: _____ Project Lead Title: _____

Project Lead Signature: _____ Date: _____

Project Lead Email: _____

Medical Director: _____

Medical Director's Signature: _____ Date: _____

Medical Director Email: _____

Facility Administrator/Nurse Manager Name: _____

Facility Administrator/Nurse Manager Signature: _____

Regional Director/Area Administrator: _____ Phone: _____

Regional Director/Area Administrator Email: _____

Any changes to the above listed contacts must be reported to the Network and corrected in CROWNWeb within 5 business days to ensure continuity with project implementation and communications between the Network and Facility. Plans are reviewed periodically, and are subject to change based on the CMS Statement of Work (SOW).

QUALITY IMPROVEMENT ACTIVITY

- PROJECT DESCRIPTION: This project will focus on reducing long term catheters (LTC)
 - PRIMARY PROJECT MEASURES
 - 1. LTC Rate
 - PRIMARY PROJECT GOALS
 - 1. Reduction in LTC rates in facilities that had a rate >10% at baseline (September 2015). See attached report for your goal.
- ACTION ITEMS / FACILITY REQUIREMENTS
 - Corrective Action Plan and Quarterly Updates (February, April, July, and October)

INFORMATION MANAGEMENT / DATA REPORTING

- CROWNWeb (CW): Electronic submission/verification of clinical data before the close of clinical months in CW. Ensure Vascular Access, Calcium Levels, and Immunization Data are accurately reported. Maintain accurate list of staff contact information, especially email addresses, in CW

Submission of Vascular Access Data
Send via email (if no patient)
For Questions: email vascular_acc@ipro.org

January 2016

- Facilities notified of participation, including goals for LTC/AVF, Corrective Action Plan (CAP)
- Project agreements

February 2016

- WebEx about project February 9, 2016
- CAP and agreements due from facilities February 1, 2016
- Kidney Chronicles article to be published

March 2016

- PAC Speaks Newsletter to be published

- <http://esrd.ipro.org/vascular-access/qia/>




Network Identified Barriers and Solutions

- **No access in Incident Patient**
 - Schedule with vascular surgeon IMMEDIATELY
- **Patient Refusal**
 - Identify and document reason
- **Failed Access/Extended Maturity Rate**
 - Early Intervention
 - Assess and teach the patient to assess
 - Look. Listen. Feel. Daily Access Check ([English](#) | [Spanish](#))
- **Medically Unsuitable**
 - Second Referral



Additional Information

CROWNWeb: Are you entering data correctly?

TOPIC	NHSN	CROWNWeb
REMEMBER	When reporting in NHSN the focus is on decreasing infections.	When reporting in CROWNWeb, the focus is on improving AV fistula rates and decreasing catheter rates.
When to report	First 2 business days of the month	The last 2 treatment days of the month
Who to report	Only patients that are in the unit during the 1 st 2 business days of the month. <ul style="list-style-type: none"> • Count transient patients • Don't count hospitalized patients • Don't count patients that have skipped treatments 	Report access type for all patients that are on your census during the month.
If multiple accesses, what to count	Count the access with the highest risk of infection Highest risk of infection <ul style="list-style-type: none"> • Non-tunneled catheter • Tunneled catheter • Other • Graft • Fistula  Lowest risk of infection	Count the access in use from 1 st day of use: Catheter: if 1 OR both port(s) being used Graft: if 2 needles are being used in the graft OR if 1 needle in graft and 1 needle in a fistula Fistula: only if 2 needles are being used in the fistula.
When determining vascular access category consider:	<ul style="list-style-type: none"> • Vascular accesses not presently in use. • Vascular accesses that are not used for dialysis (e.g. chemotherapy ports). • Abandoned vascular accesses (e.g. clotted AV fistulas) 	Count access in use on last treatment of the month.

■ CROWNWeb Data Issues

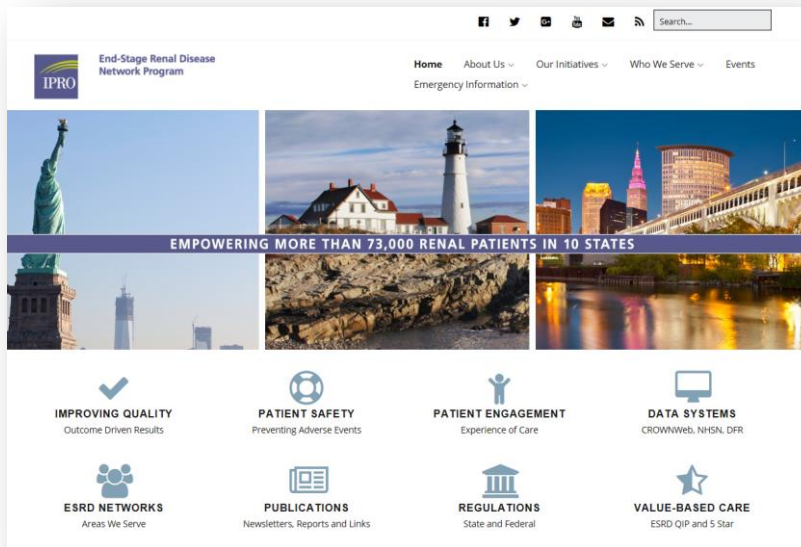
- Batch Data
- Review each record

■ NHSN

- Different Criteria

Vascular Access Program Website

ESRD Program Website:
<http://esrd.ipro.org>



Resources and Timelines
available 24/7



VASCULAR ACCESS QUALITY IMPROVEMENT ACTIVITY (QIA)

Long-Term Catheters (LTC) >90 Days Goal is <10%

Facilities Involved in QIA

[Network 1](#) [Network 2](#) [Network 9](#)

Project Guide

Project Agreements/Contracts due back to the Network by January 29, 2016

Projects Guides by Network: [Network 1](#), [Network 2](#), [Network 9](#)

*If you have <25 patients, contact your Network

When reviewing your data, consider the following:

- How do your AVF and LTC rates compare to the CMS AVF goal of 68% and LTC goal of less than 10%?
- Will your facility get maximum reimbursement in 2016 based on your performance for 2016 on the QIP?
- How does your AVF and LTC rate compare to the Network and National averages?
- What are the AVF/LTC goals for your facility? What steps might you take to maintain/improve rates?
- What access types may need to be corrected prior to the closure of the next clinical month?

STEP 1: Develop a Vascular Access Corrective Action Plan (CAP)

- Complete all sections of the CAP – If you have a corporate plan you may send this instead if it includes the same information
- **Root causes** should be identified with action steps to address each root cause
- Develop a performance measure to use during monthly QAPI meetings to ensure the action step is being done or is yielding the outcome desired, if not discuss and alter plan during this meeting.
- Return completed CAP to Network **no later than February 1, 2016**

STEP 2: If no improvement has been made for 3 consecutive months, Identify 3 action steps to support the CAP for each quarter (3 month period)

- [Quarterly Action Report Template](#)
- Submit action steps using the Quarterly Report Form by the end of the following 3 months: **January, April, and July**
- Describe results of these actions and provide a summary when submitting for the next quarter: **April, July, and October**

STEP 3: Use the Vascular Access Tracker to monitor your patient's progress (Instructions for use)

- If no progress is made for 3 consecutive months, this tool may be audited by Network staff



Initiative Contacts:

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Questions?

WHAT
DO
YOU NEED



- Do you have a success story you would like to share?
- What barriers are you facing that we haven't covered yet?

IPRO ESRD Network of New England (Network 1)

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For more information

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