

The treatment you receive should meet your need for safety, your rights as a patient, clinical standards of care, and be provided by staff who treat you fairly and respectfully.

If you feel your treatment does not meet these standards...

Speak Up.
Here's how...

First...

Ask a staff member for a copy of your facility's grievance policy to find out how you can file a grievance.

However...

If you are still unsatisfied or do not feel comfortable filing a grievance with your facility...

Contact

IPRO ESRD Network of the South Atlantic
909 Aviation Parkway, Suite 300, Morrisville, NC 27560
Toll-Free Patient Line: (800) 524-7139

Phone: (919) 463-4500 • Fax: (919) 388-9637 • Email: esrdnetwork6@ipro.us

or

Georgia Department of Community Health
Healthcare Facility Regulation Division, Diagnostic Services Unit
2 Peachtree Street, N.W., Suite 31-447, Atlanta, GA 30303-3142
Toll-Free: (800) 878-6442 • Local: (404) 657-5700 • Fax: (404) 657-8935
Website: www.dch.georgia.gov



End-Stage Renal Disease
Network of the South Atlantic

<http://network6.esrd.ipro.org>

Developed by IPRO ESRD Network of the South Atlantic while under contract with Centers for Medicare & Medicaid Services.
Contract HHSM-500-2016-00006C

rev. 4/27/2020