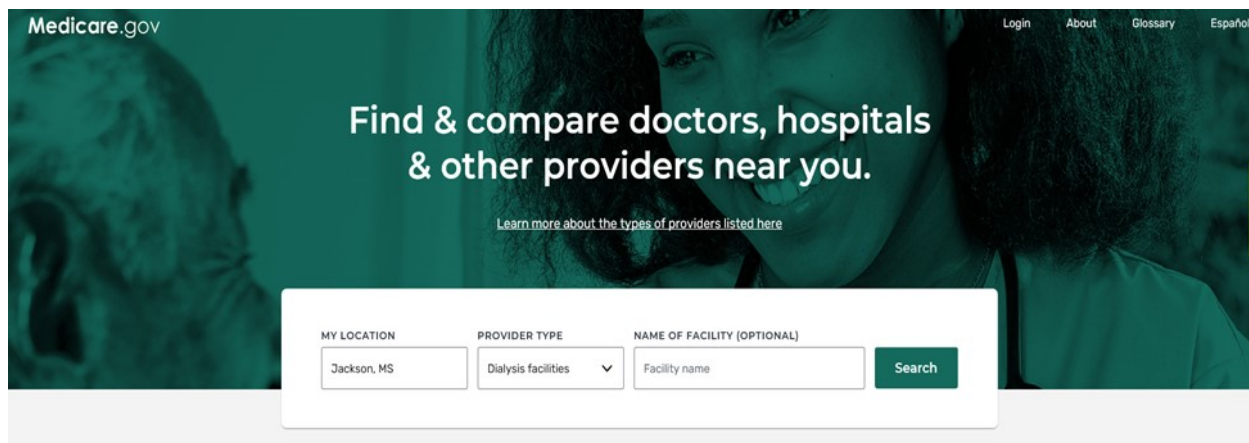


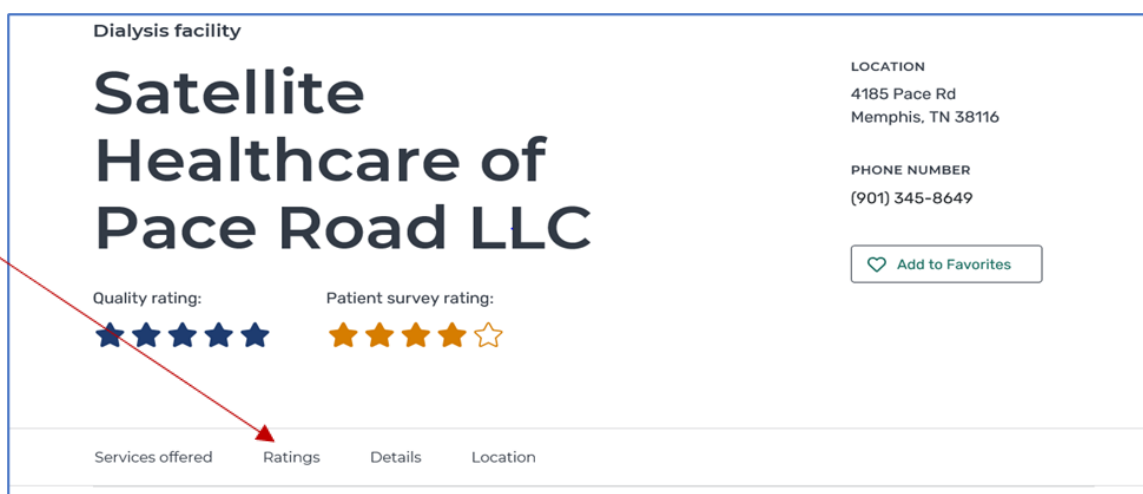
MEDICARE COMPARE JOB AIDE

1. Go to: www.medicare.gov/care-compare
2. Enter the location by zip code or city and state. You will also need to choose “dialysis facilities” as the provider type. The facility name is optional. Then click search.



The screenshot shows the Medicare.gov search interface. At the top, it says "Find & compare doctors, hospitals & other providers near you." Below this is a search form with three input fields: "MY LOCATION" (containing "Jackson, MS"), "PROVIDER TYPE" (a dropdown menu set to "Dialysis facilities"), and "NAME OF FACILITY (OPTIONAL)" (containing "Facility name"). A green "Search" button is to the right of the fields. Above the search form, there is a link that says "Learn more about the types of providers listed here".

3. Select the dialysis facility you would like to learn about. You can choose up to 3 facilities to compare.
4. Review the facility information. You can click on ratings to view the details of the quality rating and patient survey rating. Viewing the quality rating details will show you whether a dialysis facility’s rate for each measure is better than expected, as expected, or worse than expected compared to other facilities that treat similar patients. Viewing the survey details will show the facility’s results of the ICH-CAHPS survey and a comparison to the state and national averages for each survey question. You can learn more about the methodologies used to calculate the star rating, survey of patients’ experiences, and quality of care measures by clicking on learn how Medicare calculates this rating.



The screenshot shows the Medicare Compare page for a dialysis facility. The facility name is "Satellite Healthcare of Pace Road LLC". The location is "4185 Pace Rd, Memphis, TN 38116" and the phone number is "(901) 345-8649". There is an "Add to Favorites" button. The quality rating is 5 stars (all blue) and the patient survey rating is 4 stars (4 yellow, 1 white). A red arrow points to the "Ratings" tab in the navigation bar at the bottom of the facility information box.