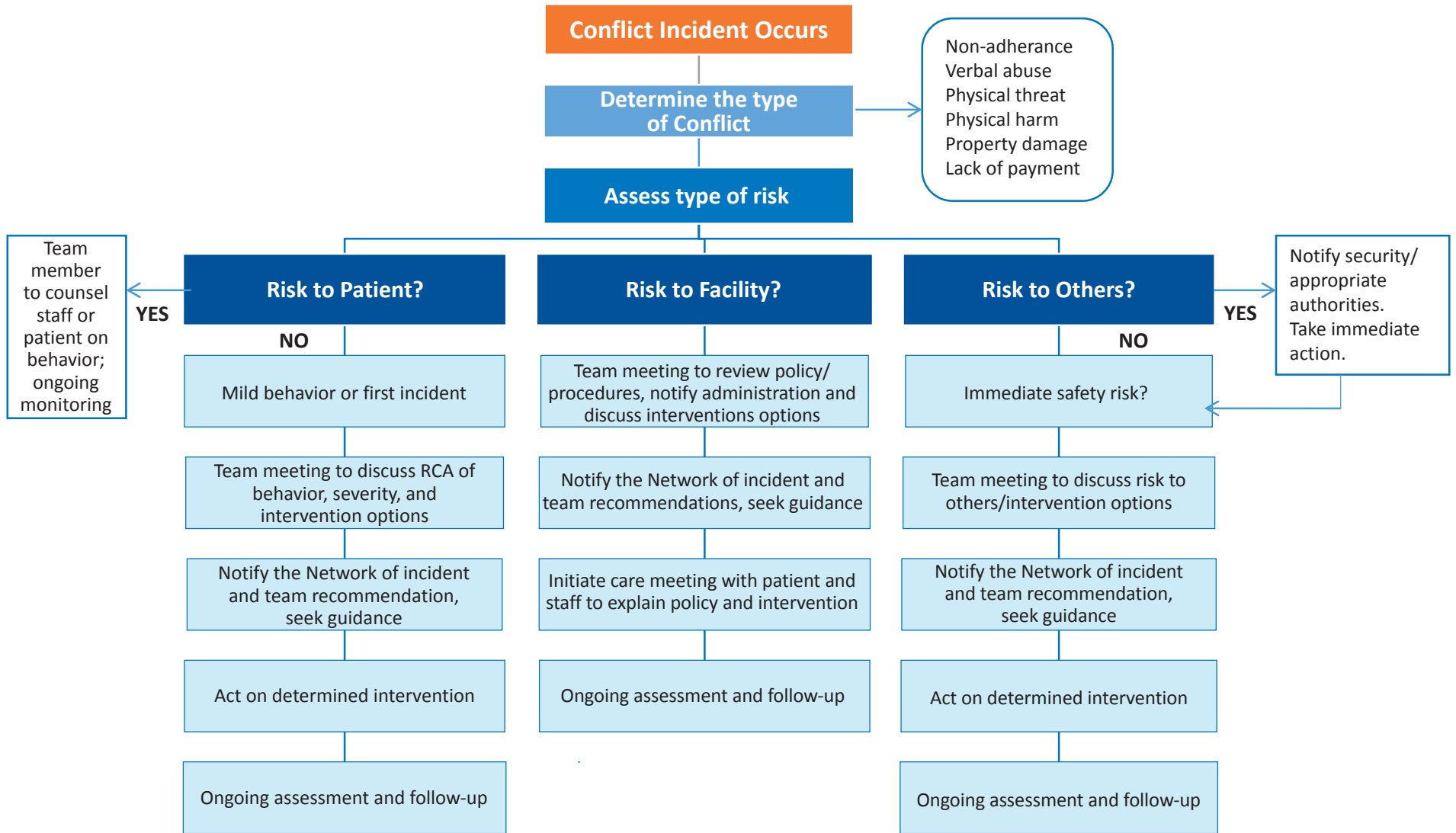


# Decreasing Patient-Provider Conflict: A Pathway to Resolution<sup>1</sup>



<sup>1</sup>Goldman, R.S., and Jones, E.R. (2013) *Managing Disruptive Behavior by Patients and Physicians: A Responsibility of the Dialysis Facility Director*. American Society of Nephrology



**End-Stage Renal Disease Network Program**

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