

WHAT TYPE OF CARE DO I NEED?

Sometimes you need to make a quick decision about where you should go to seek medical attention.

Here's a guide to help you get the care you need when you need it!

If you need assistance contact your dialysis unit during operation hours. When in doubt, dial 911.



Condition, Signs, Symptoms	Primary Care Doctor	Urgent Care Facility	Hospital Emergency Department
Abscess that needs to be drained (painful sore with pus)			❖
Allergic reaction (sudden swelling of face or neck, having trouble breathing)			❖
Allergies (seasonal)	❖	❖	
Asthma attack		❖	
Bleeding that will not stop			❖
Shortness of breath			❖
Broken bone		❖	
Broken bone (bone sticking out of the skin)			❖
Burn (minor)	❖	❖	
Burn (white or charred – severe)			❖
Cast problem (wet or soiled)			❖
Chest pain			❖
Cold	❖	❖	
Cough	❖	❖	
Cut (skin surface – minor)		❖	
Cut (deep cut, needing stitches – severe)			❖
Dehydration (weak, dizzy, fever, headache, unable to keep fluids or foods down)			❖
Diarrhea	❖	❖	
Dizziness (falling, unable to stand)		❖	❖
Dog bite		❖	❖
Earache	❖	❖	

WHAT TYPE OF CARE DO I NEED? continued

Condition, Signs, Symptoms	Primary Care Doctor	Urgent Care Facility	Hospital Emergency Department
Fainting			❖
Fever	❖	❖	
Headache	❖	❖	
Head injury (without loss of consciousness [not blacking out])		❖	❖
Head Injury (blacking out)			❖
Insect bite	❖	❖	
Nausea/vomiting	❖	❖	
Pink eye	❖	❖	
Pneumonia (Persistent cough, shortness of breath, fever, weakness, and or/chest soreness)			❖
Poisoning			❖
Rash	❖	❖	
Seizure (convulsions and/or blacking out)			❖
Sepsis (confusion, shortness of breath, high heart rate, fever, pain, clammy and/or sweaty skin)			❖
Sore throat	❖	❖	
Muscle sprain/strain	❖	❖	
Severe stomach pain			❖
Swallowed object			❖
Urinary infection (pressure, pain, or blood and/or more frequent urination)	❖	❖	
Vomiting	❖	❖	
Change in mental state (confusion, disorientation, being unsure of who or where you are)			❖



**End-Stage Renal Disease
Network Program**

For more information or to file a grievance, please contact us:

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