







End-Stage Renal Disease  
Network Program

# Volunteer to be a Patient Facility Representative (PFR) in your facility!

PFR Members...

-  Attend virtual webinars and educational sessions held by the Network and share with patients and family members
-  Take an active role as a member of their healthcare team
-  Use Network surveying tools and provide feedback to the Network on their work
-  Take advantage of additional training to increase level of involvement with the Network



## Ask your social worker how you can become a PFR.

Visit our website for  
more information.

<http://bit.ly/3Quorqk>

## Patient Facility Representative (PFR) Alliance Working Together for Better Health

To file a grievance, please contact us:

**IPRO End-Stage Renal Disease Network Program**

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- Patient Services: (516) 231-9767 • Toll-Free: (800) 238-3773
- Email: [esrdnetworkprogram@ipro.org](mailto:esrdnetworkprogram@ipro.org) • Web: [esrd.ipro.org](http://esrd.ipro.org)



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