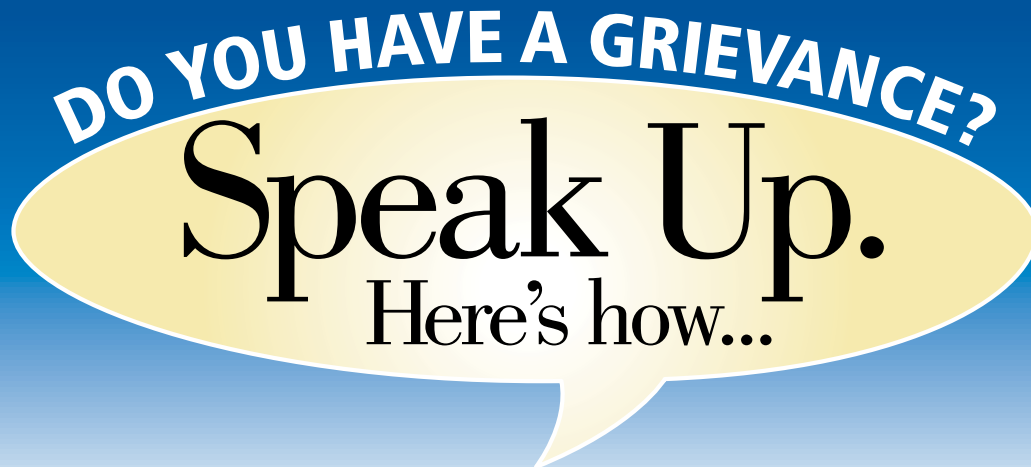


The treatment you receive should meet your need for safety,  
your rights as a patient, clinical standards of care,  
and be provided by staff who treat you fairly and respectfully.

If you feel your treatment does not meet these standards...



**First:** Ask a staff member for a copy of your facility's grievance policy to find out how you can file a grievance.

**However...** If you are still unsatisfied or do not feel comfortable filing a grievance with your facility...

## Contact

### **I PRO End-Stage Renal Disease Network of the South Atlantic**

Corporate Address: 909 Aviation Parkway, Suite 300, Morrisville, NC 27560

Patient Toll-free: (800) 524-7139 (Patients only)

Phone: (919) 463-4500 • Fax: (919) 388-9637

E-mail: [esrdnetworkprogram@ipro.org](mailto:esrdnetworkprogram@ipro.org)

or

### **Georgia Department of Community Health**

Healthcare Facility Regulation Division, Diagnostic Services Unit

2 Peachtree Street, N.W., Suite 31-447, Atlanta, GA 30303-3142

Toll-Free: (800) 878-6442 • Local: (404) 657-5726 • Fax: (317) 233-7494

Website: [www.dch.georgia.gov](http://www.dch.georgia.gov)



**End-Stage Renal Disease  
Network of the South Atlantic**

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