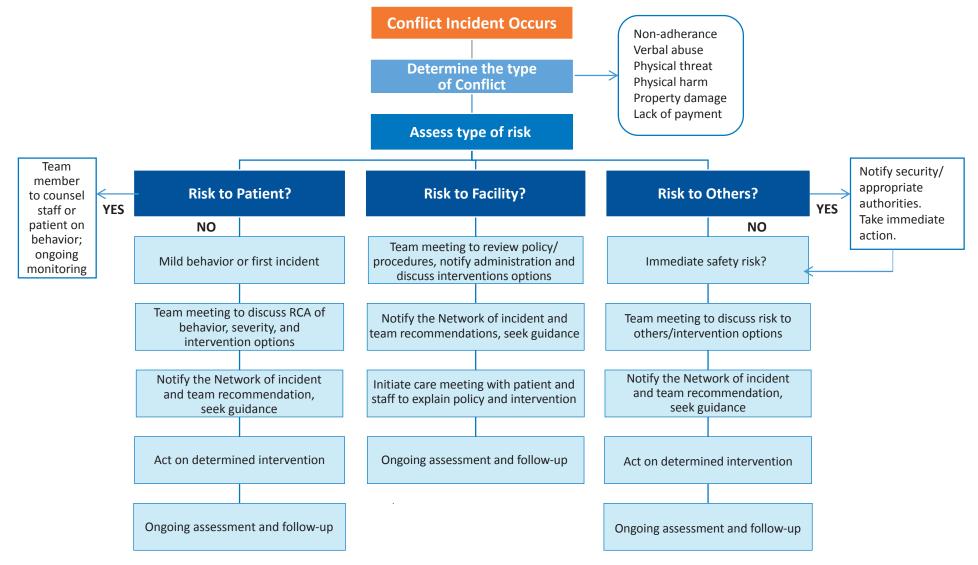
Decreasing Patient-Provider Conflict: A Pathway to Resolution¹



¹Goldman, R.S., and Jones, E.R. (2013) Managing Disruptive Behavior by Patients and Physicians: A Responsibility of the Dialysis Facility Director. American Society of Nephrology

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1979 Marcus Avenue, Lake Success, NY 11042-1072 • Patient Services: (516) 231-9767 • Toll-Free: (800) 238-3773 Email: esrdnetworkprogram@ipro.org • Web: esrd.ipro.org IPRO, the End-Stage Renal Disease Organization for the Network of New England, Network of New York, Network of the South Atlantic, and Network of the Ohio River Valley, prepared this material under contract with the Centers for Medicare & Medicaid Services (CMS), an agency of the U.S. Department of Health and Human Services. CMS Contract Number: 75FCMC19D0029. CMS Task Order Numbers: 75FCMC21F0001 (Network 1), 75FCMC21F0002 (Network 2), 75FCMC21F0003 (Network 6), 75FCMC21F0004 (Network 9). Publication # ESRD.IPRO-G3-NW-20221027-146 v.3 11/29/2022