BE PREPARED FOR EMERGENCIES

Information to keep on hand

In an emergency, you may not be able to receive dialysis at your assigned clinic.

Before an Emergency Happens

- Write the names and phone numbers of your dialysis clinic, doctor, and emergency contact on this sheet and keep it in an easy to find place.
- Make sure your dialysis clinic has your current address, phone number, and emergency contact information.
- Prepare an emergency box with food, water, medications, and supplies.
- Wear a bracelet or pendant that shows that you are a dialysis patient.
- Ask your dietician for a copy of the 3-day emergency diet for dialysis patients, or print from the ESRD Network website.
- If you are on home dialysis, contact your local power company to let them know that you are a dialysis patient. This will make you a priority if there is a power outage.
- Ask your dialysis healthcare team for more information on emergency preparedness, or contact the ESRD Network.

ESRD Emergency Hub



Download the IPRO ESRD Emergency Hub App for current local emergency updates.

Disaster Tips

Until You Can Return to Your Regular Dialysis Schedule

- Stay at home, unless you are hurt or you have been told to leave your home.
- Start your 3-day emergency diet, unless otherwise recommended by your care team.
- Protect your dialysis access.
- Wait for instructions from your dialysis clinic. If you do not hear from them, call the clinic's emergency number. If you are unable to contact your dialysis clinic, call the ESRD Network for help.
- If you live alone, ask a neighbor, friend, or family member to check on you at least once a day.
- Tune in to local weather and government authorities for updates.

Important contact information:	
Dialysis Clinic Name:	Dialysis Clinic Phone:
Dialysis Clinic Emergency Phone:	
Doctor Name:	Doctor Phone:
Emergency Contact Name:	Emergency Phone:



End-Stage Renal Disease Network Program For more information or to file a grievance, please contact us:

IPRO End-Stage Renal Disease Network Program Corporate Office:

1979 Marcus Avenue, Lake Success, NY 11042-1072

Patient Services: (516) 231-9767 • Toll-Free: (800) 238-3773 E-mail: esrdnetworkprogram@ipro.org • Web: esrd.ipro.org

This material was prepared by the IPRO ESRD Network Program, comprising the ESRD Networks of New York, New England, the South Atlantic and the Ohio River Valley, under contract with the Centers for Medicare & Medicaid Services (CMS), an agency of the U.S. Department of Health and Human Services. Views expressed in this material do not necessarily reflect the official views or policy of CMS or HHS, and any reference to a specific product or entity herein does not constitute endorsement of that product or entity by CMS or HHS. Publication # ESRD.IPRO-G2-NW-20240725-361 v.8 8/08/2024 LC